



NEW HAMPSHIRE MEDICAID PHARMACY PROGRAM



New Hampshire

TO: NH Medicaid Pharmacy Providers	FROM: John A. Stephen Commissioner
First Health SENDER'S PHONE: (603) 224 - 2083	First Health SENDER'S FAX: (603) 224 - 6690
RE: N.H. Medicaid and the Medicare Prescription Drug Program	DATE: 5-17-2006

GOVERNOR LYNCH AND NH LEGISLATURE APPROVE ASSISTANCE FOR PART D PROBLEMS

NH Medicaid has been granted authority to make payments for dual eligible recipients (people with Medicare and Medicaid) who are unable to receive prescriptions because of Medicare Part D problems through **June 30, 2007**.

If a pharmacist does not have sufficient information to bill a Part D plan, the pharmacist must follow the CMS Point-of-Sale Enrollment process to confirm Part D eligibility.

Reminder – How to bill:

If the consumer's Part D plan is unknown, submit an E1 query to NDCHealth (1-800-388-2316) or contact Medicare's dedicated pharmacy eligibility line (1-866-835-7595).

- If the Part D Plan still cannot be determined, bill WellPoint (Help Desk 1-800-662-0210; BIN-610575; PCN-CMSDUAL01). Be sure to enter the person's name, Medicaid & Medicare IDs or SSN, date of birth, address, and telephone.
- If WellPoint does not process with small co-payments (\$5 or less), bill NH Medicaid by using Submission Clarification Code 99 in NCPDP field 420DK.
- If a Part D plan notifies a pharmacist that a drug is subject to utilization management (step therapy, quantity limits, prior authorization) or is not on the plan's formulary, advise the consumer to speak with his/her doctor about adhering to the requirements, switching drugs, or requesting an exception. (Part D plans are required to issue a one-time 30-day transitional supply to provide the consumer time to comply with plan requirements.)

Please note:

- If a current NH Medicaid recipient is not recognized as being eligible for Medicare, bill the prescription directly to NH Medicaid.
- If NH Medicaid denies a consumer is Part D eligible due to "Spend-down Deductible Not Met", fax the claim and a cover sheet to NH Medicaid Client Services (603-271-4365).
- Each prescription can only be filled for a 10-day supply, but can be refilled if necessary.
- NH Medicaid is continuing to pay for several classes of drugs that are EXCLUDED from Part D coverage. Bill these drugs directly to NH Medicaid - NOT through the 99 override process.
- All NH Medicaid requirements continue to apply.
- As long as due diligence (including verification of both Medicare and Medicaid eligibility) is made, the override criteria are met, and documentation is kept (see attached form), pharmacies will not encounter any liability for use of this override process.

The State of New Hampshire appreciates your continued participation and cooperation.